

Billing Guidelines for Telemedicine During COVID-19 Period

Carrier	Collect Copay	CPT	Place of Service	Modifier	Reimbursement
Aetna	No	99201-99215	02	95	Same as in office service
Blue Cross	No	99201-99215	02	95	Same as in office service
Blue Shield	No	99201-99215	02	None	Same as in office service
Cigna	Yes	99201-99215	11	GQ	Same as in office service
Humana	No	99201-99215	11	95	Same as in office service
Medicare	Ded/Coins apply	99201-99215	11	95	Same as in office service
UHC	No	99201-99215	11	95	Same as in office service
Tricare	Ded/Coins apply	99201-99215	02	GT	Same as in office service

Billing Guidelines for Telemedicine During COVID-19 Period --IPAs

Carrier	Collect Copay	CPT	Place of Service	Modifier	Reimbursement
CHG	Varies by Payor	99201-99215	02	95	Same as in office service
MPMG	Varies by Payor	99201-99215	02	95	Same as in office service
PCAMG	Varies by Payor	99201-99215	02	95	Same as in office service
Scripps	Varies	99201-99215	11	95	Same as in office service
Sharp	*No completed claims yet	99201-99215	11	95	Same as in office service
SPMG (SDPMG)	*No completed claims yet	99201-99215	11	95	Same as in office service