



Accessing San Diego Health Connect in the Hospital Setting

A primer on Accessing the Health Information Exchange (HIE)

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Daniel Chavez, Executive Director San Diego Health Connect

- Daniel J. Chavez joined San Diego Beacon HIE as Executive Director in March 2013 with more than 30 years of health care information technology experience.
- Previously, he served as Vice President of Marketing and Business Development for Independa, a San Diego-based innovator that provides solutions to help the elderly remain independent.
- In his previous positions, Chavez was Executive Vice President at Payformance Corporation, Senior Vice President and General Manager of the medical division of Immersion Corporation, and Senior Vice President at Availity.
- His prior experience includes IBM, GTE, SAIC, Stellcom Technologies and CSC. He holds a BA from San Jose State University and an MBA from Stanford University.

The HIE is making a difference in patient care



- Webinar topics:
 - What is the HIE
 - How do I get my HIE log-in
 - Where in the EHR is the HIE accessed
 - How is information organized and presented
 - What information is provided and why
 - HIE roadmap

San Diego Health Connect – What is it?



- Not-for-profit, public benefit organization
- Connectivity – secure, private network
- Federated Medical information exchange
- Portal access
- Interoperability
- Secure messaging
- 100% HIPAA compliant – no greys

Mission, Vision and Values



MISSION: To connect healthcare stakeholders to deliver quality, comprehensive information for better care

VISION: Every clinician, every day, will rely on the health information exchange for better care

VALUES: Trustworthy, Accountable, Agile, Collaborative, Transparent

Connecting San Diego Healthcare



Lab Companies

Health Plans

Home Health



Nursing Homes



Hospitals



EMS



Public Health Agencies

Physician Practices

Behavioral Health Providers



Pharmacies

Schools



Community Health Centers

Patients and Caregivers



Patient Clinical Information Currently Available



- Demographics
- Encounters
- Problem List/Coded
Diagnosis
- Allergies
- Medications
- Supporting both EPIC and dbMotion/GE environments
- Immunizations
- Labs
- Progress Notes
- Discharge Summaries
- Imaging Narrative
Reports (pending)



Accessing external documents from San Diego Health Connect via HIE



Scripps HIE- Health Information Exchange and SDHC San Diego Health Connect

The Scripps HIE (Health Information Exchange) is a tool to provide efficient sharing of clinical information from various EHRs (electronic health records) from within Scripps (inpatient and ambulatory) as well as external to Scripps Health. Consolidated views of Scripps facility information from these systems are presented as well as a tool to retrieve a consolidated document incorporating data from facilities- hospitals and clinics- external to Scripps Health. These include facilities participating in San Diego's regional HIE- SDHC (San Diego Health Connect). Currently participating facilities whose data is available include Sharp Healthcare, UCSD, Rady's Children's Hospital, Veteran's Administration, DOD- Department of Defense, and soon Palomar Pomerado Hospital. Several clinics are also beginning to participate.

The consolidated External Document retrieved on Clinical Document Tab may include the following information-

Demographics

Lab Results

Allergies and Adverse Reactions

Encounters

Immunizations

Medications (Inpatient Medications not included)

Insurance Providers

Problems- Conditions and Diagnosis (ICD10 & ICD9), Social History

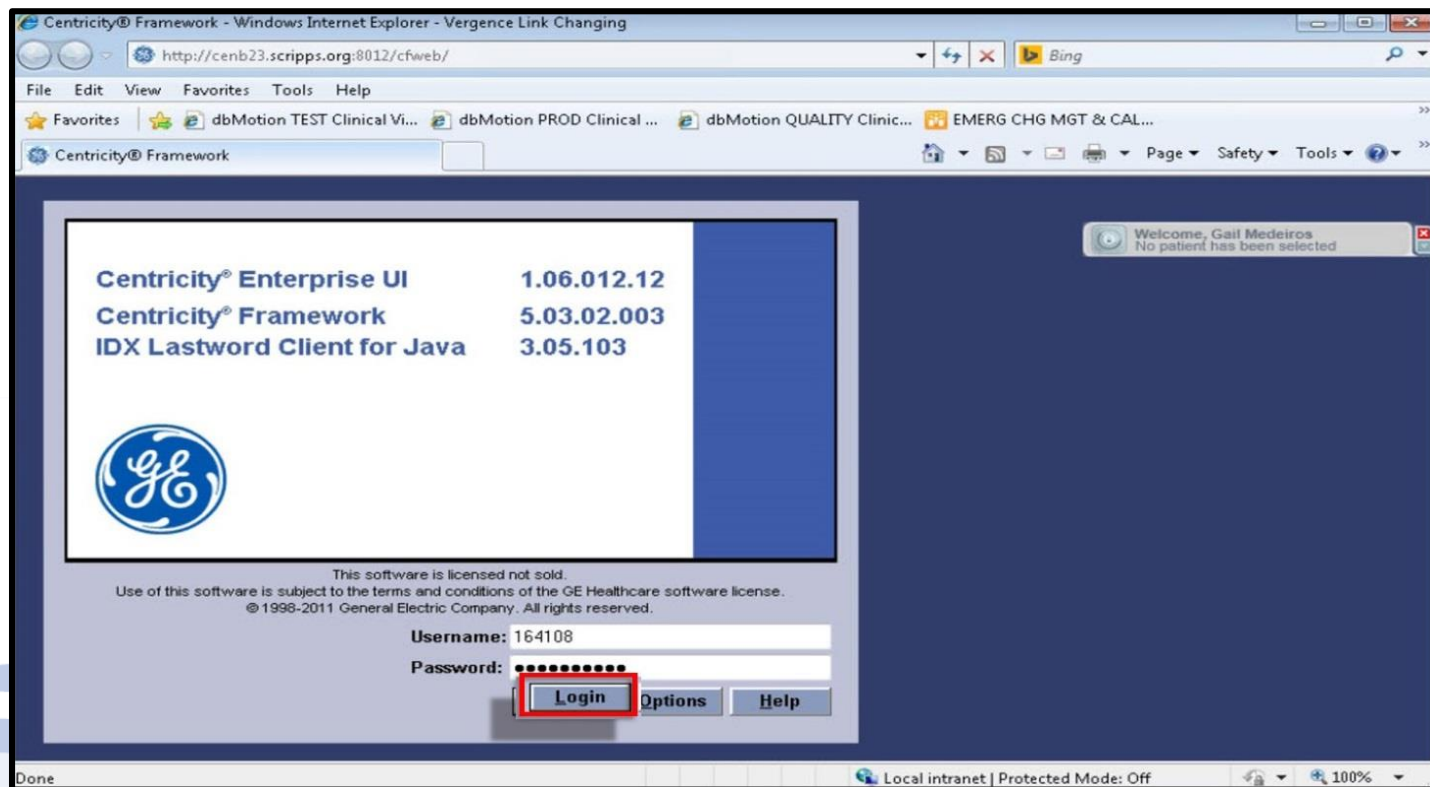
A full list of available data on the Clinical View of the Scripps HIE and links to further information and training videos is at the end of this document for your reference.



Centricity EMR: Accessing External Documents Using the EHR Agent

Log into Centricity using the appropriate credentials. If you have previously logged in, the EHR agent automatically logs you in and displays in the upper right corner when you click Login.

Click **Login** to open Centricity.





Centricity opens. Notice your name displays in the upper right corner indicating you have logged into the EHR agent. Select a patient using your preferred method.

Centricity® Framework - Windows Internet Explorer - Vergence Link On

RNFBASE

CE PT INFO ALLERGY ORDERS MEDS

Your name displays in the toolbar.

Select Patient Patient

Nursing Base Screen

Current Patient List: Hotlist

*Hold Info "Y" = Do Not Disclose Patient Information

MRN#	*Hold Info	Patient Name	Other Information
7500827...		BAGGINS,Bilbo	
7600301...		WAYNE,Batman test	
7600301...		LANE,Lois test	
7600301...		KENT,Superman	GR N45T-B Abbo, Fred
7600301...		TEST,Minnie	
7600300...		TEST,Mickey	
6015881...	Y	MOUSE,Minney	LJ 200-A Aalbers, John alan
7011917...		SMFTEST,Bsc A	
7011918...		SMFTEST,Afs E	GR I017-A Smith, Charles R
7500807...	N	MOITER,Paul	

Select Remove Add Active Temp List Print List Refresh

Status: End of list Screen: .RNFBASE User: MEDEIROS,GAIL System: PMO9-SCRCE1

Done



When the EHR agent finds the patient, the patient's name automatically displays in the toolbar.

The patient's name now displays in the toolbar.

KENT, Superman
MRN: 760030102
DOB: 01/01/1980
Age: 36 years
Adm Dt: 19Jan2016 Tue
LOS: 153
Patient Status: Out
Hold Patient Info: [icon]

Nursing Base Screen

Current Patient List: Hotlist
*Hold Info "Y" = Do Not Disclose Patient Information

MRN#	*Hold Info	Patient Name	Other Information
7500827...		BAGGINS,Bilbo	
7600301...		WAYNE,Batman test	
7600301...		LANE,Lois test	
7600301...		KENT,Superman	GR N45T-B Abbo, Fred
7600301...		TEST,Minnie	
7600300...		TEST,Mickey	
6015881...	Y	MOUSE,Minney	LJ 200-A Aalbers, John alan
7011917...		SMFTTEST,Bsc A	
7011918...		SMFTTEST,Afs E	GR I017-A Smith, Charles R
7500807...	N	MOITER,Paul	

Patient List Directory
Freq Folders Avail
List Name Type Owner
Hotlist
Select Make Default Make Freq
Manage Patient Lists Copy/Remove

Patient Lookup
Last Name: KENT
First Name: Superman
DOB: [] M.I: [] Sex: M
MRN: 760030102 Acct #: []
Room/Bed: [] Inpatient Search
Clear Name Lookup Census

Enter Command
[] OK Done

Screen: .RNFBASE User: MEDEIROS,GAIL System: PMO9-SCRCE1



Accessing External Documents Using the EHR Agent

Click the blue area to the right of the patient's name to expand the toolbar to open the EHR agent.

The screenshot shows a web browser window displaying an EHR interface. The patient name 'KENT, Superman' is highlighted in blue. A callout box with an arrow points to a blue area to the right of the patient's name, with the text 'Click the area to the right of the patient's name.' Below the patient list is a 'Patient Lookup' form with fields for Last Name, First Name, DOB, MRN, Room/Bed, and Sex. The status bar at the bottom indicates 'Screen: .RNFBASE User: MEDEIROS,GAIL System: PM09-SCRCE1'.

MRN#	*Hold Info	Patient Name	Other Information
7500827...		BAGGINS,Bilbo	
7600301...		WAYNE,Batman test	
7600301...		LANE,Lois test	
7600301...		KENT,Superman	GR N45T-B Abbo, Fred
7600301...		TEST,Minnie	
7600300...		TEST,Mickey	
6015881...	Y	MOUSE,Minney	LJ 200-A Aalbers, John alan
7011917...		SMFTEST,Bsc A	
7011918...		SMFTEST,Afs E	GR I017-A Smith, Charles R
7500807...	N	MOITER,Paul	



The EHR agent opens. Click **External Documents**.

Centricity® Framework - Windows Internet Explorer - Vergence Link On

RNFBASE Break Link Home Back Show YTB Done Tools ? Help Locks X Logoff

CE PT INFO ALLERGY ORDERS MEDS TRANSCRIPTS RESULTS PSUM ASSESSMENTS VS/I VIEWER REPORTS ED

KENT, Superman MRN: 760030102 Sex: M Rm-Bed: N45T-B Account: 0
DOB: 01/01/1980 Age: 36 Years Patient Status: Inpatient Facility-User: ME
Adm Dt: 19Jan2016 Tue LOS: 153 Hold Patient Info:

KENT, SUPERMAN Male 36 Years
MRN: 760030102

Nursing Base Screen

Current Patient List: Hotlist
*Hold Info "Y" = Do Not Disclose Patient Information

MRN#	*Hold Info	Patient Name	Other Information
7500827...		BAGGINS,Bilbo	
7600301...		WAYNE,Batman test	
7600301...		LANE,Lois test	
7600301...		KENT,Superman	GR N45T-B Abbo, Fred
7600301...		TEST,Minnie	
7600300...		TEST,Mickey	
6015881...	Y	MOUSE,Minney	LJ 200-A Aalbers, John alan
7011917...		SMFTTEST,Bsc A	
7011918...		SMFTTEST,Afs E	GR I017-A Smith, Charles R
7500807...	N	MOITER,Paul	

Select Remove Add Active Temp List Print List Refresh


Patient List Dir
Freq Fole
List Name
Hotlist
Select
Manage Patie

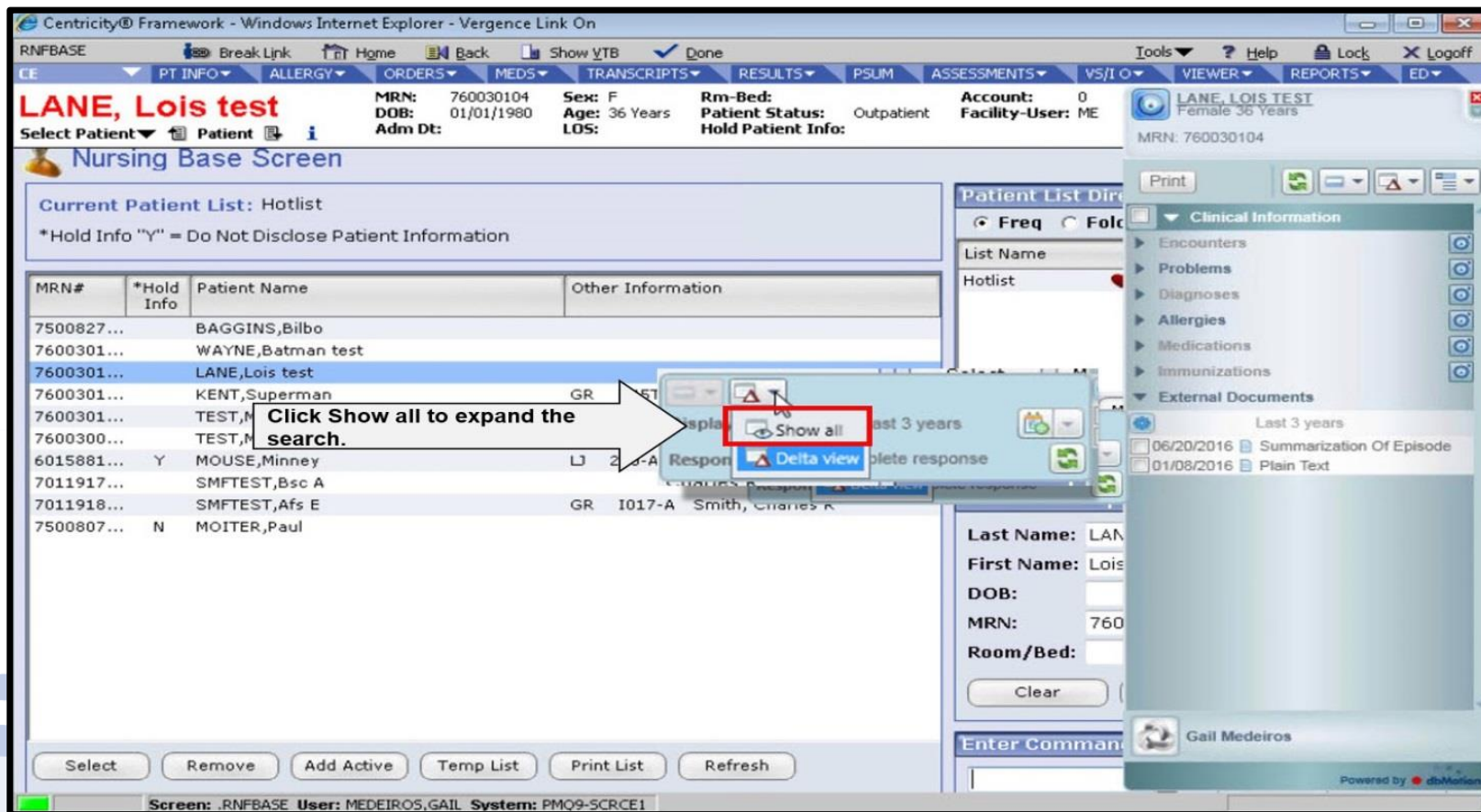
Patient Lookup
Last Name: KEN
First Name: Sup
DOB:
MRN: 760
Room/Bed:
Clear

Enter Command
Gail Medeiros
Powered by dbMotion

Screen: RNFBASE User: MEDEIROS,GAIL System: PMO9-SCRCE1



The agent starts the process of locating external documents within the last three years. If no documents are found, then click the sprocket  to expand the search parameters.



Centricity® Framework - Windows Internet Explorer - Vergence Link On

RNFBASE Break Link Home Back Show YTB Done Tools Help Lock Logoff

LANE, Lois test MRN: 760030104 Sex: F Rm-Bed: Patient Status: Outpatient Account: 0
Select Patient Patient i Adm Dt: 01/01/1980 Age: 36 Years LOS: Hold Patient Info: Facility-User: ME

Nursing Base Screen

Current Patient List: Hotlist
*Hold Info "Y" = Do Not Disclose Patient Information

MRN#	*Hold Info	Patient Name	Other Information
7500827...		BAGGINS,Bilbo	
7600301...		WAYNE,Batman test	
7600301...		LANE,Lois test	
7600301...		KENT,Superman	GR
7600301...		TEST,M	
7600300...		TEST,M	
6015881...	Y	MOUSE,Minney	LJ 2
7011917...		SMFTTEST,Bsc A	
7011918...		SMFTTEST,Afs E	GR 1017-A
7500807...	N	MOITER,Paul	Smith, Charles R

Click Show all to expand the search.

Show all Delta view

External Documents
Last 3 years
06/20/2016 Summarization Of Episode
01/08/2016 Plain Text

Last Name: LANE
First Name: Lois
DOB:
MRN: 760030104
Room/Bed:
Clear

Select Remove Add Active Temp List Print List Refresh

Screen: .RNFBASE User: MEDEIROS,GAIL System: PMO9-SCRCE1



Hover over a document to view overview information. To open a document, click the check box next to the desired document. Then, click sheet icon to the right of the check box.

The screenshot displays a web application interface for a patient's medical records. The patient's name is **KENT, Superman** (MRN: 760030102). The interface includes a navigation menu with options like PT INFO, ALLERGY, ORDERS, MEDS, TRANSCRIPTS, RESULTS, PSUM, ASSESSMENTS, VS/I/O, VIEWER, REPORTS, and ED. The main content area shows a "Nursing Base Screen" with a "Current Patient List: Hotlist". A table lists patients with columns for MRN#, *Hold Info, Patient Name, and Other Information. The patient **KENT, Superman** is highlighted. A pop-up window shows document details for "06/20/2016 Summarization Of Episode", including author (CDAPI), title, status (N/A), facility (N/A), and source (External IHE XDS Provider). A sidebar on the right shows a "Clinical Information" menu with options like Encounters, Problems, Diagnoses, Allergies, Medications, Immunizations, and External Documents. A list of documents is shown with checkboxes and sheet icons.

MRN#	*Hold Info	Patient Name	Other Information
7500827...		BAGGINS,Bilbo	
7600301...		WAYNE,Batman test	
7600301...		LANE,Lois test	
7600301...		KENT,Superman	GR N45T-B Abbo, Fred
7600301...		TEST,Minnie	
7600300...		TEST,Mickey	
6015881...	Y	MOUSE,Minney	LJ 200-A A
7011917...		SMFTTEST,Bsc A	
7011918...		SMFTTEST,Afs E	GR 1017-A
7500807...	N	MOITER,Paul	



The document opens in a new window. It's important to note that you must either save or print the document if the information is used clinically. If you need to use this information to treat your patient, follow your existing process for incorporating in the Electronic Medical Record.

The screenshot shows a web application window titled "Clinical Viewer". At the top left is the "dbMotion" logo. A toolbar contains icons for print, zoom in, zoom out, and save. A callout box with an arrow points to the toolbar, containing the text: "Use the toolbar to print and/or save the document." Below the toolbar is a "Patient details" section with a table:

Name:	KENT, SUPERMAN	MRN:	760030102	DOB:	1/1/1980	Gender:	Male
-------	----------------	------	-----------	------	----------	---------	------

Below this is a "Summarization Of Episode" section, which is a table with alternating blue and light purple rows:

Patient	Superman Kent		
Date of birth	January 1, 1980	Sex	Male
Race	Vietnamese	Ethnicity	Hispanic
Contact info	4023 Justice Hall Road SAN DIEGO, CA 92107, US Tel: +1-656-744-2301		
Author	San Diego Health Connect - Test		
Contact info	5575 Ruffin Rd Suite 240 San Diego, CA 92123, US		
Next of kin	FRIEND SUPERMAN		
Contact info	4823 JUSTICE HALL ROAD SAN DIEGO, CA 92107 Tel: 6195555555		
Next of kin	THE JOKER		
Contact info	, NY 25489		
Next of kin	Louis Lane		
Contact info	1213 S RACE ST DENVER, CO 80210 Tel: 3035212222		
Next of kin	TEST TEST		
Contact info	506 Cheese Lane SAN DIEGO, CA 92123, US Tel: (619)546-2809		

At the bottom left of the window is a "Table of Contents" section with a bullet point for "Allergies and Adverse Reactions".



Accessing External Documents Using Clinical Viewer

You can also locate and view external documents using the Clinical Viewer. Click the **blue button** to the left of the patient's name to open the Clinical Viewer.

Centricity® Framework - Windows Internet Explorer - Vergence Link On

RNFBASE Break Link Home Back

KENT, Superman MRN: 7600301... DOB: 01/01/1981 Adm Dt: 19Jan2016 Tue LOS: 153 Hold Patient Info

Select Patient Patient i Facility-User: ME Male 36 Years

Click the blue button to the left of the patient's name.

Nursing Base Screen

Current Patient List: Hotlist
*Hold Info "Y" = Do Not Disclose Patient Information

MRN#	*Hold Info	Patient Name	Other Information
7500827...		BAGGINS,Bilbo	
7600301...		WAYNE,Batman test	
7600301...		LANE,Lois test	
7600301...		KENT,Superman	GR N45T-B Abbo, Fred
7600301...		TEST,Minnie	
7600300...		TEST,Mickey	
6015881...	Y	MOUSE,Minney	LJ 200-A Aalbers, John alan
7011917...		SMFTEST,Bsc A	
7011918...		SMFTEST,Afs E	GR I017-A Smith, Charles R
7500807...	N	MOITER,Paul	

Select Remove Add Active Temp List Print List Refresh

Screen: .RNFBASE User: MEDEIROS,GAIL System: PMO9-SCRCE1

Patient List Directory

Freq Folders Avail

List Name	Type	Owner
Hotlist		

Select Make Default Make Freq
Manage Patient Lists Copy/Remove

Patient Lookup

Last Name: KENT
First Name: Superman
DOB: M.I.: Sex: M
MRN: 760030102 Acct #:
Room/Bed: Inpatient Search
Clear Name Lookup Census

Enter Command

OK Done



The HIE Clinical Views Screen opens and defaults to the Summary tab. Click the **Clinical Documents** tab.

Clinical Documents

Name: **KENT, SUPERMAN** MRN: **760030102** Age: **36 Years** Gender: **Male**

Summary | Encounters | Vitals | Conditions | Allergies | Medications | Test | Immunizations | Procedures | Clinical Documents

Summary

Allergies More data is available

Date	Allergy To	Reaction	Facility	Severity
N/A	No Known Fo...		Scripps	
N/A	Augmentin TA...		Scripps	
N/A	Bactrim TABS		Scripps	
N/A	Paxil TABS		Scripps	

Medications There is no more data available

Date	Medication	SIG
5/29/2015	Triple Flex Oral Capsule...	TAKE 1 CAPSULE DAILY. Daily
5/5/2015	Viteyes AREDS Formula...	TAKE 1 CAPSULE DAILY. Daily
5/5/2015	Bactrim TABS	TAKE 1 TABLET DAILY. Daily
5/5/2015	Amlodipine 10 MG / vals...	TAKE 1 TABLET DAILY. Daily
5/5/2015	Multiple Vitamin Oral Ta...	TAKE 1 TABLET DAILY. Daily
5/5/2015	MedroxyPROGESTERo...	MedroxyPROGESTERone Acetate 1...

Encounters There is no more data available

Admissio...	Type	Facility	Attending
1/19/2016	Inpatient	Scripps Green Hospital	ABBO MD
3/24/2015	RETURN VISIT	Scripps Coastal Medica...	CHONG MD

Problems More data is available

Date	Category	Problem
5/5/2015	Problem	Left upper quadrant pain
5/5/2015	Problem	Head movements abnormal

Labs There is no more data available

Collected	Test	Facility
3/18/2016 12:17	Throat Strep Screen	Scripps Green Hos...
2/22/2016 10:28	Throat Strep Screen	Scripps Green Hos...

10:45 AM
6/20/2016

The **Clinical Documents** tab opens. The yellow blinking light indicates the patient retrieval process has begun searching for external documents. The light turns green once the process ends. The default is 3 years for time period of data retrieval. This can be changed by you up to 10 years.



Clinical Documents From Date: 6/20/2013 To Date: [] Show Cancelled [] Show External Documents [x] Show Show All Reset

Documents List 6 Records

Type Author Date Facility

- Diagnostic Imaging studies (2)
- Discharge Summaries (1)
- Lab Battery Reports (2)
- Progress Notes (1)

External Documents 0 Records

No external documents were found for this patient.

Blinking light indicates the patient retrieval process is working.



To redefine the time range or change the number of years or months desired use the tools at the top of the page. Then click **SHOW EXTERNAL DOCUMENTS** and **CLICK** the **SHOW** button to retrieve external documents with the new time definitions.

In certain cases, you may be prompted to refresh your screen. Click the **Refresh** button to re- fresh the screen.

The screenshot shows a user interface for a medical system. At the top, there's a navigation bar with a refresh icon (a circular arrow) highlighted by a red box. Below the navigation bar, the patient's name 'GAIL, MEDEIROS' and 'EHR Extensive' are visible. The patient's details include 'Name: KENT, SUPERMAN', 'MRN: 760030102', 'Age: 36 Years', and 'Gender: Male'. A 'Please Note' pop-up window is displayed, stating 'Additional data available. Click Refresh'. The main content area is divided into two sections: 'Documents List' and 'Preview'. The 'Documents List' section shows 6 records and includes a table with columns for Type, Author, Date, and Facility. The records are categorized as follows: Diagnostic Imaging studies (2), Discharge Summaries (1), Lab Battery Reports (2), and Progress Notes (1). The 'Preview' section is currently empty.



When the retrieval process is complete, the yellow light turns green and the list of available documents displays in the External Documents pane. Double-click the desired document to open it.

The screenshot displays a software interface with two main panes. The top pane, titled "Documents List", shows "6 Records" and a green checkmark icon in the top right corner. Below the title bar are filter options for "Type", "Author", "Date", and "Facility". The list contains four folders: "Diagnostic Imaging studies (2)", "Discharge Summaries (1)", "Lab Battery Reports (2)", and "Progress Notes (1)". The bottom pane, titled "External Documents", shows "8 Records" and a list of document entries with their dates, times, and titles. Two callout boxes with arrows point to the green checkmark and the "External Documents" list.

The green light indicates the retrieval process is complete.

The list of external documents displays.

Date	Time	Document Title
6/20/2016	10:46	Summarization Of Episode, CC
5/2/2016	19:55	Plain Text, N/A, SDHC testing
3/18/2016	19:17	Plain Text, N/A, THROAT STREI
2/22/2016	19:35	Plain Text, N/A, GD BONE DEN
2/22/2016	18:28	Plain Text, N/A, THROAT STREI
1/28/2016	11:54	Plain Text, N/A, CT CHEST W
1/8/2016	20:16	Plain Text, N/A, No Document Tit



The document opens in a new window. It's important to note that you must either save or print the document if the information is used clinically. If you need to use this information to treat your patient, follow your existing process for incorporating in the Electronic Medical Record.

Use the toolbar to print and/or save the document.

Patient details

Name: KENT, SUPERMAN MRN: 760030102 DOB: 1/1/1980 Gender: Male

Summarization Of Episode

Patient	Superman Kent		
Date of birth	January 1, 1980	Sex	Male
Race	Vietnamese	Ethnicity	Hispanic
Contact info	4823 Justice Hall Road SAN DIEGO, CA 92107, US Tel: +1-609-744-2301		
Author	San Diego Health Connect - Test		
Contact info	5575 Ruffin Rd Suite 240 San Diego, CA 92123, US		
Next of kin	FRIEND SUPERMAN		
Contact info	4823 JUSTICE HALL ROAD SAN DIEGO, CA 92107 Tel: 6195555555		
Next of kin	THE JOKER		
Contact info	, NY 25489		
Next of kin	Louis Lane		
Contact info	1213 S RACE ST DENVER, CO 80210 Tel: 3035212222		
Next of kin	TEST TEST		
Contact info	888 Cheese Lane SAN DIEGO, CA 92123, US Tel: (619)540-2009		

Table of Contents

10:47 AM
6/20/2016



It's important to properly log off when using Centricity. Click **X Logoff** to properly close the application.

Centricity@ Framework - Windows Internet Explorer - Vergence Link On

RNFBASE Break Link Home Back Show YTB Done

CE PT INFO ALLERGY ORDERS MEDS TRANSCRIPTS RESULTS PSUM

KENT, Superman MRN: 760030102 Sex: M Rm-Bed: N45T-B Account: 0
DOB: 01/01/1980 Age: 36 Years Patient Status: Inpatient Facility-User: ME
Adm Dt: 19Jan2016 Tue LOS: 153 Hold Patient Info: KENT, SUPERMAN Male 36 Years

Select Patient Patient

Nursing Base Screen

Current Patient List: Hotlist
*Hold Info "Y" = Do Not Disclose Patient Information

MRN#	*Hold Info	Patient Name	Other Information
7500827...		BAGGINS,Bilbo	
7600301...		WAYNE,Batman test	
7600301...		LANE,Lois test	
7600301...		KENT,Superman	GR N45T-B Abbo, Fred
7600301...		TEST,Minnie	
7600300...		TEST,Mickey	
6015881...	Y	MOUSE,Minney	LJ 200-A Aalbers, John alan
7011917...		SMFTTEST,Bsc A	
7011918...		SMFTTEST,Afs E	GR I017-A Smith, Charles R
7500807...	N	MOITER,Paul	

Select Remove Add Active Temp List Print List Refresh

Screen: .RNFBASE User: MEDEIROS,GAIL System: PMO9-SCRC1

Click X Logoff to close Centricity.

X Logoff

Patient List Directory

Freq Folders Avail

List Name	Type	Owner
Hotlist		

Select Make Default Make Freq

Manage Patient Lists Copy/Remove

Patient Lookup

Last Name: KENT

First Name: Superman

DOB: M.I.: Sex: M

MRN: 760030102 Acct #:

Room/Bed: Inpatient Search

Clear Name Lookup Census

Enter Command

Done

Additionally, you should never click the close button next to the patient name. This will close the EHR agent and require a restart of the application.



LINKS to more information and video training tools: www.insidescripps.org tab - Learning&Education



WHAT'S NEW WITH SCRIPPS HEALTH INFORMATION EXCHANGE (HIE)?

HIE Onsite-resources available to coach and support clinicians on the use and workflow – To request onsite visit email HIEQuestions@scrippshealth.org

- HIE EXPANDS REACH!

More facilities connected through San Diego Health Connect (SDHC)

- Participating SDHC organizations

- | | |
|---|---|
| <ul style="list-style-type: none">▪ Scripps▪ Navy (DOD)▪ Sharp Health▪ Palomar▪ Tri-City▪ VA▪ County of San Diego | <ul style="list-style-type: none">▪ Pioneers▪ Kaiser▪ Rady Children's▪ UCSD▪ El Centro Regional▪ Health-e-way▪ Molena Healthcare (future) |
|---|---|

Community Clinics- for a full list see SDHC website

- Vista Community, Imperial Beach Health, Borrego Community Health, Clinicas de Salud del Pueblo, San Ysidro Health, Planned Parenthood, Mountain Health, La Maestra Community, Indian Health Council, North County Health Services, San Diego Family Care, Family Health Centers of San Diego



- CANNOT GET INTO THE HIE- HAVE YOU ATTESTED?

- Contact your manager to complete an AARF for you. [AARF Request](#)

Note as of January 15, 2017 new employees will be given automatic access to the HIE tools with no need for an AARF. Existing staff who are unable to access HIE will need to go through the AARF process. (link above)

- Click on the link below to attest and then you will be set to use the HIE

- [SCRIPPS HIE ACCEPTANCE OF TERMS AND USE](#)

Once your access has been approved and you have attested by accepting terms and use, you will be able to log into Scripps HIE.



QUESTIONS, ISSUES, TRAINING NEEDS?

Email HIEQuestions@scrippshealth.org

Medeiros.gail@scrippshealth.org

Pathak.rawly@scrippshealth.org

San Diego Health Connect Highlights



- 4.4 million patients properly identified
- 2.8 million patients to share information
 - Consented over 80% of the community
- 21 of 23 hospitals participating
 - 16 of 18 federally qualified health centers
- Over 20.0 million messages per month through the HIE
- Palomar live
- Tri-City go-live 4Q17

2017 Plans



- EMS SAFR
- SHIG – State Health Information Guidance available
- Image view & exchange
- POLST
- Referrals
- Behavioral Health
- Greater functionality with CHG and Molina

Coordinated Cross Sector Care Management - A Requirement



Many New, Local Programs Require Case Management

- Be There
- CACHI
- Whole Person Wellness
- Project One for All
- Data Driven Justice

ConnectWellSD

Connect • Collaborate • Empower



LIVE WELL
SAN DIEGO

Connecting All for Better Health & Wellness

COMMUNITY INFORMATION EXCHANGE

@

2-1-1
SAN DIEGO



Summary



- HIE is moving the needle
- Consent remains a challenge
- HIE is interoperability
- Support community based standards
- Moving to 360 degree views
- Continue to fully promote and support HIE
- Thank you!



“Better is possible. It does not take genius. It takes diligence. It takes moral clarity. It takes ingenuity. And above all, it takes a willingness to try.”

Atul Gawande

Questions?



Contact



Dan Chavez

Executive Director

San Diego Health Connect

619.573.4445

dchavez@sdhealthconnect.org

